Institutional Access
to the MDPI Submission System (SuSy)
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What is SuSy?

Institutions receive free access to MDPI’s Submission System “SuSy” as part of the institutional open access program, where information on papers submitted and published by associated authors can be viewed. This allows for central control over the papers that have been submitted to our journals, including information on authors, co-authors, submission date, title, current status, article processing information, and more. The first version or (if available) the accepted version of each paper submitted by an author associated with the institution can be viewed. The platform allows for all relevant data to be exported as an Excel readable *.csv file. Also, information on articles published since 2010 can be accessed (for articles from 1996–2010, the search function via www.mdpi.com can be used).

The aim is to provide libraries and central offices additional control and transparency over papers submitted to our journals, and provide early notification of potential costs involved with the submissions. The system also allows for an e-mail alert for whenever a new paper is submitted to an MDPI journal.

Login to Your Account and Update Your Profile Data

To gain access to the institutional open access program page in the MDPI SuSy environment, participants can go to https://susy.mdpi.com and enter the e-mail address of the institution and password. The password can be changed on the first login under "User Menu", "Change Password".
On first login, you may view and check your profile data within the system. Please view under “Edit Profile”:

**IOAP Participant View**

Once the profile is completed, the institution will be able to access the “IOAP Participant View”.

With giving access to this menu, MDPI provides institutions full control over articles submitted by affiliated authors, published papers, payment types, and more. Also, institutions are able to manage their automated e-mail alerts according to their needs, view a list of all affiliated editors at MDPI and check how many corresponding authors published papers in comparison to other authors affiliated with the respective institution.
Under “Overview of Articles” articles can be viewed and data can be accessed:

Please note:

1. All data is for articles from 2010 (for articles published from 1996–2010, please go to www.mdpi.com and enter the e-mail domain of your institution in the “Author” search field in the header of the page).

2. Articles published prior to the establishment of the program will be displayed if the author used the e-mail address of the institution (we have filtered out articles that are associated with the domain of the university). For newer articles, we are able to display all that either have an e-mail domain identifier, or where the program was selected during submission.

3. The APC information in the downloadable report shows the journal APC information and the actual invoiced amount. This actual invoiced amount has only been available in the system since August 2014; hence the data will only be complete from then on. It is important to note that the actual invoiced amount is sometimes lower than the journal APC due to discounts or waivers.

The MS Excel report can be accessed by clicking on “Export Report”. Based on feedback from participants, this export may evolve further and contain additional information in the future.

Notes/comments can be added by clicking on the following icon:

The corresponding author can be contacted via this icon:
For institutions with a “central billing option”, invoice information can also be viewed by clicking on this button:

Institutions with a “central billing option” are able to control which papers are sent centrally using this radio button. Green = Central Payment; Grey = Author pays

Click on “Under Processing” to view all articles from your institution that have been submitted, but not yet published/rejected

Selection of the Program, Eligibility Criteria and Payment Types

During the submission process, authors are able to select the IOAP in the last step, as shown in the figure below. If the IP address of the institution has been provided, then the IOAP is automatically preselected if the author submits from within the university network.

For institutions with specific eligibility criteria, these are displayed to the author as soon as the institution is selected.
In principle, corresponding authors affiliated with the institution are eligible for central billing. However, in the UK, more stringent eligibility criteria are common for most open access funds. Therefore, participants can specify their eligibility criteria when setting up their program with MDPI, and we then prompt authors to confirm these in our submission system.

Our staff cross-check all incoming submissions and participants receive notifications by email whenever a paper has been submitted. If a paper has been wrongly submitted to your institution, please contact ioap@mdpi.com and the respective editorial office by email.

MDPI allows its participants to choose between two payment types: “non-central (author-distributed) invoicing” and “central invoicing.”

With central invoicing, institutions agree to pay for the published articles by affiliated authors from a central fund. The institutions provide a central billing address and will receive the article invoices once the papers by affiliated authors have been accepted for publication in MDPI journals. If the institution does not choose the central invoicing option, the author-distributed invoicing
comes into effect and we will per default send the invoices for accepted papers to the authors.

To simplify the payment process, we can adjust our invoicing procedure to meet the needs of each institution. We are able to customize invoices as required, bundle them, or issue them only on a specific day each month. We can continue to send invoices to the author (non-central/author-distributed payment) or issue invoices centrally to an address of choice (central invoicing).

Manage Your Automated E-Mail Alerts

Under “Manage Your Automated E-Mail Alerts” you are able to select when to be notified of submissions from associated authors to our journals:

Manage email alerts

Participants can choose to be notified by e-mail whenever a paper has been submitted from affiliated authors, and/or papers are accepted for publication, and/or as soon as papers are published online. Per default, institutions receive an e-mail notification when affiliated authors submit a paper to one of MDPI’s journals. However, if the institution does not want to receive the notification e-mail, it is possible to edit the alert settings according to their preferences.

Affiliated Editors

Participant institutions are also able to view a list of Editorial Board Members and Guest Editors affiliated with the institution. To view the list, login to the institution’s SuSy account and navigate to Affiliated Editors. A list will be displayed that shows the name and role of the affiliated editors as well as the journal and/or Special Issue they are connected with.
Articles Published

Under *Articles Published* participants are able to view statistics regarding the number of corresponding authors in comparison to other authors. This may be of interest for institutions that offer central invoicing for papers published by corresponding authors only.

Contact

For questions and feedback, please contact us at:

E-Mail: ioap@mdpi.com

by Post:
MDPI AG
Postfach, CH-4020 Basel, Switzerland
St. Alban-Anlage 66, CH-4052 Basel

Tel. +41 61 683 77 34 (office)
Fax +41 61 302 89 18 (office)

For answers to frequently asked questions about the program, please go to:

http://www.mdpi.com/about/ioap_faq